



Canada's Only National, Fully Online Learning Provider Serving All of Healthcare

CHA Learning is the professional development division of HealthCareCAN.



Strengthening Canada's Healthcare Workforce

For nearly 75 years, CHA Learning has supported the growth and transformation of Canada's healthcare workforce. As the professional development division of HealthCareCAN, we are a not-for-profit, national online learning organization dedicated to advancing the quality, safety, and sustainability of healthcare in Canada.

We partner with healthcare professionals, leaders and organizations to enhance knowledge and skills, foster relationships, build team capacity, and drive system improvement.

Our online, healthcare courses and services are designed for working professionals, ensuring flexible, accessible, and practical learning that meets the evolving demands of healthcare today.

Why Healthcare Leaders Choose CHA Learning

We understand healthcare: Built exclusively for healthcare, our courses reflect the real needs of the system and its workforce because we are continuously engaged with partners, members, and learners.

We ensure practicality, applicability and flexibility: Designed with working professionals and teams in mind, our courses support work-life balance and enable immediate, local application of skills and knowledge.

Our courses are cost-effective: With a mandate to serve healthcare organizations, we offer affordable, fully-managed courses that build capacity, reduce administrative burden, and scale to teams of any size.



With Healthcare

We collaborate and co-design with members and other health system partners to ensure our courses are relevant, current and support real system needs.



By Healthcare

Our programs are developed with industry experts and delivered with experienced faculty who work in the health system and support our learners in meaningful ways.



For Healthcare

We are a healthcare organization, and we specialize in serving and building capacity across Canada and the continuum of care.



Professional Development

Subject Areas of Focus

Health Information Management

Training professionals to ensure high quality health information and data for your organization.

We offer the largest, most well-known and affordable HIM Program in Canada. Our flexible, online and accredited health information offerings ensure your organisation has the talent to manage data quality, privacy, coding, and digital transformation with confidence.

Leadership

Develop leaders with that foster healthy, effective teams and system transformation.

Our leadership programming fosters self-awareness, engagement, collaboration, critical thinking and a systems perspective in leaders.

Systems Thinking & Transformation

Empower staff to think systemically and lead change confidently.

These offerings help healthcare professionals break down complexity, see connections, and lead transformation with purpose. Embedding systems thinking into everyday work, organizations can foster innovation, improve care coordination, and achieve lasting impact.

Food & Nutrition Management

Develop operational leaders who not only nourish patients, but the entire health system.

Our food and nutrition offerings equip professionals to lead safe, efficient, and patient-centred services. With 45+ years of experience, we help food service leaders improve quality, manage risk, and optimize operations in this vital area of care.

Quality, Safety, People-Centred Care

Build a culture where safety, quality, and compassion drive improvement.

Our unique courses are the only ones of their kind in Canada, educating patient safety professionals and building hands-on quality improvement capacity. We support organizations to build safer systems, improve care systemically and partner meaningfully with patients, families and staff.

Coaching & Professional Services

Supporting individuals and teams to become their most authentic, effective selves.

Our coaching services provide practical, customized support to individuals and teams. Whether navigating change, developing leadership, or addressing workplace challenges, our expert coaches help individuals and teams fulfill their potential and enhance performance.

Long-Term Care

Support excellence in long-term care through leadership and system thinking.

Our LTC courses strengthen leadership at every level—from executive to emerging leaders—ensuring homes are equipped to deliver high-quality, person-centred care while navigating regulatory and operational complexities.

Micro-eLearning

Deliver meaningful impact in hours, not days.

Our micro-courses offer fast, flexible learning on focused topics—from systems thinking, to management skills and mental health care improvement. Perfect for just-in-time training, onboarding, or team development.



Customised Learning Solutions & Cohort-Based Delivery

Whether your organization needs to fill skills gaps, develop future leaders, or embed learning into broader change initiatives, CHA Learning provides flexible and practical options:

Tailored Solutions

We work with teams to co-design or customize learning that responds to specific challenges and needs - such as skill gaps, onboarding needs, leadership succession planning, or to help address specific system and organizational priorities. These solutions reflect your context, workforce needs, and strategic priorities.

Cohort-Based Options

Group learning is a powerful way to build consistent knowledge and skills in a defined period of time. Closed cohorts offer a confidential space for teams to learn together, or to provide tailored program set-up and support. Customized delivery further enhances organizational applicability and fosters collaboration, engagement, and discussion on complex or sensitive topics. CHA Learning offers member and group discounts on our already affordable programs.

HealthCareCAN Members can take advantage of enrolment discounts for groups of 2 or more staff. Non-members are eligible for group discounts for groups of 5 or more.

Canadian Health Leadership Academy

The Canadian Health Leadership Academy is a dynamic leadership development program built with and for healthcare. Leveraging proven learning content but tailored to the needs of your organization, it equips individuals, teams and organizations with the skills, knowledge, and relationships needed to lead transformation and sustainability.

It is a multi-modal program that harnesses the power of both individual and team learning and growth. It is impactful for any level of leader, from any role or background and the multi-disciplinary emphasis fosters psychological safety and respectful relationship-building.

Hear directly from participants of Nova Scotia's academy, the Health System Leadership Academy, as they share honest reflections, key takeaways, and lessons learned.



Video

Scan the QR code to watch and discover the impact of the Academy.

<https://bit.ly/CHLStoriesofImpact>

Connect with us to explore how the Canadian Health Leadership Academy can be tailored and implemented to support your organization's strategic goals.

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Reflects 2024 enrolment data.

A Trusted Canadian Health Learning Partner

Over the past 75 years, we have supported the learning needs of the health system across the entire country – from Newfoundland to British Columbia, to Nunavut and every Province and Territory in between. We support individual learners, small teams and entire provincial health systems.

CHA Learning's collaboration with our national membership affords us a unique perspective on healthcare professional development needs. Not only do we understand that each jurisdiction holds unique challenges, we also have the opportunity to share innovations and successes. These real-world, Pan-Canadian insights are built into our high-value programs.

While our ready-to-use courses are nationally informed, locally relevant, and aligned with the broader goals of system transformation, we are happy to work with you to tailor solutions to your learning needs.



Empowering Teams Through Trusted Learning Partnerships

With our healthcare expertise and commitment to excellence, dozens of respected organizations across the country have entrusted us with the professional development of their staff and teams. These partnerships reflect the value and impact of our evidence-based, learner-centred courses—tailored to meet the unique and evolving needs of the Canadian healthcare system.

We are proud to support hospitals, health authorities, long-term care homes, and other organization types in strengthening their workforce through accessible, high-quality learning. Join this prestigious group of organizations (and many others) who have placed their trust in us as their go-to source for comprehensive, flexible, and results-driven professional development solutions that foster growth and organizational transformation.



Group & HealthCareCAN Member Pricing Options

Discounted rates are available for both member and non-member organizations enrolling multiple staff. HealthCareCAN member organizations benefit from additional pricing advantages, reflecting our shared commitment to advancing the capabilities of Canada's healthcare system.

Our flexible approach allows organizations to build internal capacity while making the most of their professional development budgets—ensuring that cost is never a barrier to meaningful learning and system-wide improvement.

	Non-Member Group Discounts	HealthCareCAN Member Discounts
2 people	0%	5%
3-4 people	0%	10%
5-9 people	5%	12.5%
10-15 people	7.5%	15%
10-15 people	10%	20%
10-15 people	12.5%	25%



Join a national network of over 60 leading healthcare and health research organizations from across Canada. Follow the link below to view the full list of benefits and member organizations.



Scan the QR or visit:

<https://www.healthcarecan.ca/membership/>

- ✔ Discounts on CHA Learning programs and courses
- ✔ Presentations at federal committees
- ✔ Participation in invitation only CEOs forum
- ✔ International representation
- ✔ Input into key health policy development
- ✔ Access to health policy webinars
- ✔ Advocacy voice at the federal level
- ✔ Member alerts on urgent developments